

Terms and Conditions

Inclusions:

Your Cruise is an all inclusive cruise and will include:

All diving, beach visits, Conservations fees, laundry, meals and snacks, hot and cold beverages. Included in the diving are the services of 2 qualified dive masters and 2 instructors, full dive tanks, weights and weight belts.

Pickup from Labuan Bajo airport directly to the boat and back is included.

Exclusions:

Our trip doesn't include Harbor fees, Park entrances, diving gear rental, soft drinks and beers, your domestic travel (air or land), domestic flights from Bali to Labuan Bajo and back, transfers and pickups in bali, hotel before and after the cruise. Not included in the cruise fee are personal and medical insurances.

Your wine purchasing on board is not included.

Bookings and Payments:

When we receive notice of your intention to make a booking, we will send you an email with your provisional booking confirmation number and an initial reservation confirmation invoice.

A down payment of 30% of the cruise rate is due within 7 days of the issued invoice in order to secure your booking and close it for other customers.

After this payment you will be in reservation confirmation status.

Final payment of the 70% balance is due 3 months prior to departure. This payment will ensure your status at final reservation confirmation. Bookings made within 3 months before departure, must be paid fully.

Failure to issue payments according to the specified date on the invoice will no longer guarantee your booking onboard Samata Liveaboard.

Samata Liveaboard reserves the right to cancel the booking and retains the right to keep the 30% deposit in compensation for potential lost booking.

Payment for the cruise must be done by wire transfer to our bank according to the instructions given in the invoice. Bank costs related to this transfer must be carried by our guests.

Cancellation and Amendments:

Amendments or cancellation must be made in writing to avoid misinterpretation and misunderstanding. Samata Liveboard's management will come towards her guests and understands that some amendments may be done prior to the cruise.

If you decide to cancel your reservation 90 days or more before your package commencement date, we offer you an option to change your cruise date, one time solely, according to an available alternative date. If an alternative schedule cannot be provided for any reason we will retain the right to keep the 30% deposit in compensation for potential lost bookings and refund the rest of the total payment.

In case of cancellation of your reservation any less than 90 days before your package commencement date, Samata Liveboard retains the right to keep all payments.

Substitution of passengers is permitted, free of additional charge.

Any additional bank charges or changes required in domestic flight arrangements that may arise from any cancellation or amendment will be paid by our guests.

Changes:

Samata Liveboard reserves the right to make any changes concerning an increase in price at any time; due to substantial increases in fuel costs, Harbor fees, Park entrance fees, additional taxes or fees imposed by the authorities.

In the event it is necessary for Samata Liveboard to cancel, interrupt or change a departure date of a cruise due to any reason given, our guests will be fully informed and we will make all effort to resolve any issue to the best convenience of our guests. Samata Liveboard reserves the right to make these changes at any time.

In case this change is not at the best convenience of the guest, Samata Liveboard will refund the total amount paid by the guest.

Samata Liveboard will not be taken responsible for any additional cost due to this cancellation (Hotel reservations, international or domestic flights, etc).

Samata Liveboard's guest are responsible to arrive on time for the cruise departure. Samata Liveboard will not be responsible or change a departure time or date due to any changes in domestic or international flights that may occur. In this case Samata Liveboard retains the right to keep all payments.

No refunds will be issued for partial cruises, in case a guest wants to leave the trip before its completion, Samata Liveboard will make every effort to provide the return travel of the guest.

Rates and conditions are subject to change without notice at any time.